



Republic Of The Philippines  
**PIKIT WATER DISTRICT**

Pikit, Cotabato  
Hotline No. 0922-8068859

### CERTIFICATION OF COMPLIANCE

*(Pursuant to Republic Act 9485: An Act to Improve Efficiency in the Delivery of Government Service to the Public by Reducing Bureaucratic Red Tape, Preventing Graft and Corruption, and Providing Penalties Therefor)*

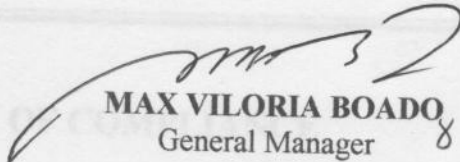
I, **MAX VILORIA BOADO**, Filipino, of legal age, **General Manager** of the **PIKIT WATER DISTRICT**, located at **National Highway, Poblacion, Pikit, Cotabato**, being responsible and accountable in ensuring compliance with Section 6 of the Anti-Red Tape Act of 2007 and Rule IV of its Implementing Rules and Regulations, hereby declare and certify the following facts:

- 1) The **PIKIT WATER DISTRICT** has established its service standards known as the Citizen's Charter that enumerates the following:
  - a. Vision and mission of the agency
  - b. Frontline services offered
  - c. Step-by-step procedure in availing of frontline services
  - d. Employee responsible for each step
  - e. Time needed to complete the procedure
  - f. Amount of fees
  - g. Required documents
  - h. Procedure for filing complaints
- 2) The citizen's Charter is posted as information billboards in all the service offices of Pikit Water District that deliver frontline services.
- 3) The Citizen's Charter is positioned at the main entrance of the office or at the most conspicuous place of all the said service offices.
- 4) The Citizen's Charter is written either in English, Filipino, or in the local and published as an information material (e.g. booklet or brochure).
- 5) The citizen's Charter is uploaded in the agency website and accessible to the public.

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS HEREOF, I have hereunto set my hand this 4<sup>th</sup> day of January, 2019 in Pikit, Cotabato, Philippines.

PIKIT WATER DISTRICT  
Pikit, Cotabato  
Roll No. 1022-050001

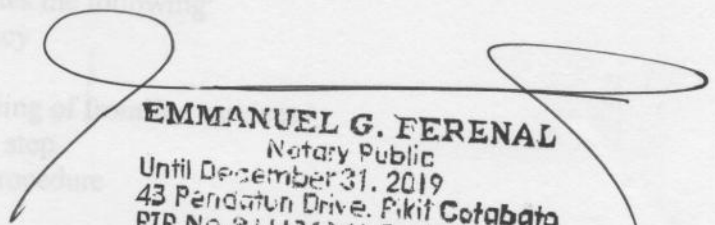
  
**MAX VILORIA BOADO**  
General Manager

SUBSCRIBE AND SWORN to before me this            day of            **JAN 04 2019**  
at            **Pikit, Cotabato**           , Philippines, affiant exhibited to me his  
           issued on            at           

Under the authority of the provisions of the Administrative Code of 1987 and Rule IV of its Implementing Rules and Regulations, hereby declare and certify the following facts:

- 1) The PIKIT WATER DISTRICT has established its service standards known as the Citizen's Charter that encompasses the following:
  - a. Vision and mission of the agency
  - b. Frontline services offered
  - c. Step-by-step procedure in availing of services
  - d. Personnel responsible for each step
  - e. Time period to complete the procedure
  - f. Complaints handling procedures
  - g. Mechanism for filing complaints
- 2) The Citizen's Charter is posted as information billboards in all the service offices of the District that deliver frontline services.
- 3) The Citizen's Charter is positioned at the main entrance of the office or at the most conspicuous place of all the said service offices.
- 4) The Citizen's Charter is written either in English, Filipino, or in the local and published as an information material (e.g. booklet or brochure)
- 5) The citizen's Charter is uploaded in the agency website and accessible to the public.

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**EMMANUEL G. FERENAL**  
Notary Public  
Until December 31, 2019  
43 Pundaton Drive, Pikit Cotabato  
PTR No. 8111342 (1-5-2018)  
Issued at Pikit, Cotabato  
IBP OR No. 1053781 (12-12-2017)  
Roll No. 32702

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.